

Onderwerp
Information folder with contract / statement of approval

Datum
9 februari 2021

To all residents of the residential building
with the address Laurenburg 129 – 255, Weert



Dear resident,

Last week you received a letter from us about replacing the heating in your residential building and making your home gas-free. Today you will receive an information folder from us that we would like to go through with you.

We will call you

One of us (Hilde Stoffels or Heidi Vroemen) will call you between 13 February and 26 March to explain what we are going to do to make your home gas-free. What it means in your home and what to expect during the conversion from old to new. We will take plenty of time to go through the documents from the information folder with you.

To be well prepared for the telephone conversation, we ask you to read the information carefully and write down any questions for yourself.

What is in this information folder?

- Renovation proposal for the heat pump installation.
- Statement of approval (2 copies; one for you and one for Wonen Limburg).
- New contract for heat supply with attachments (2 copies; one for you and one for Wonen Limburg).

What would we like to receive back from you?

During the telephone conversation we make an appointment for a short home visit by Sytse van Raaij. He is the technical project leader of Kemkens. If you agree with the documents in the information folder, you can sign them and give them to Sytse.

You may sign the following documents (at the yellow stickers):

- The statement of approval. After the technical project manager, at your home, has completed the form.
- The heat supply agreement. If you have a co-tenant, you must both sign this agreement.

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Short home visit

During the home visit, the technical project leader takes some photos of the meter cupboard, the heat unit and your current cooking appliance. He will then note the missing information on the statement of approval in the information folder. And he will take back the two forms you have signed. Of course you can also ask him questions about the technology and the activities.

Measures because of COVID-19

In order to safely conduct the conversation with our technical project leader, we ask for your cooperation in the following measures:

- Everyone keeps a distance of 1.5 meters from each other.
- We will visit you with 1 person.
- Wear a mouth mask during our visit. Of course we also wear a mouth mask.
- Do you or one of your housemates suffer from a sore throat, cough and / or fever? Let us know in time and make a new appointment.
- During the appointment, does it appear that you or one of your housemates has a cold or a cough? Then we immediately stop the conversation and unfortunately the appointment cannot take place at that time.
- We urge you to ventilate your home well prior to the appointment. This is not only important now, but it's important at any time.

We also monitor all measures, as agreed between the industry associations and the government (www.rijksoverheid.nl).

You can always contact us

Do you have any questions regarding this letter? Feel free to call us on our telephone number 088-385 0800.

Are you curious about the new heat pump? Then watch our video at:
https://youtu.be/c0a_YPB0gaY.

Kind regards,

Hilde Stoffels
Social project leader

Heidi Vroemen
Social project leader

